Pareto Chart of Accounts Receivable Defects

<table>
<thead>
<tr>
<th>Defect</th>
<th>Count</th>
<th>Percent</th>
<th>Cum %</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Purchase Order</td>
<td>10247</td>
<td>69.0</td>
<td>69.0</td>
</tr>
<tr>
<td>Prep ADR Req</td>
<td>2038</td>
<td>13.7</td>
<td>82.7</td>
</tr>
<tr>
<td>No Pack Slip</td>
<td>1214</td>
<td>8.2</td>
<td>90.8</td>
</tr>
<tr>
<td>No PO Amend</td>
<td>753</td>
<td>5.1</td>
<td>95.9</td>
</tr>
<tr>
<td>Sell ADR Req</td>
<td>610</td>
<td>4.1</td>
<td>100.0</td>
</tr>
</tbody>
</table>
White Millbase Batch Process

Moving Range Chart

UCL=1.084
MR=0.3317
LCL=0.00

Observation Number

White Millbase Batch Process

Individuals Chart

UCL=15.19
\bar{X}=14.31
LCL=13.43

Observation Number
White Millbase Batch Process (using batch adjustment)

Moving Range Chart

- UCL = 0.4152
- MR = 0.1271
- LCL = 0.00

Observation Number

White Millbase Batch Process (using batch adjustment)

Individuals Chart

- UCL = 14.11
- \( \bar{X} = 13.78 \)
- LCL = 13.44

Observation Number